



Heated Towel Rail Warranty

Warranty General:

1. A 2-Year Manufactures Warranty applies to a 201 Stainless Steel unit from the date of invoiced goods.
2. Installations must comply with THCI Terms of Trade, Warranty Policy, Installation Instructions and Claim Process. All related documents and warranty forms (*) are available on line www.Theheatingcompany.co.nz.
3. If THCI accepts responsibility, the warranty will only cover the cost of the replacement or repair of product.

This Warranty Does Not Include:

- Damage caused by improper use, neglect, maintenance, operation or servicing of floor coverings.
- Calls to correct electrical installation carried out by others.
- Calls to replace fuses or reset residual current devices or circuit breakers.
- Damage when the system has been serviced by anyone other than THCI, or our authorised service agent.
- Damage caused by others during construction, renovation, etc.
- Damage caused by unauthorised modification.
- Damage caused by accident, neglect, misuse, lightning strike or act of God, or other issues beyond our control.

Register on-line for a full warranty www.Theheatingcompany.co.nz.