



Hotwire Controller Warranty

Warranty General:

1. 2 year Manufactures Warranty applies from the date of invoiced goods.
2. Installations must comply with THCI Terms of Trade, Warranty Policy, Installation Instructions and Claim process. All related documents and warranty forms (*) are available on line www.Theheatingcompany.co.nz.
3. If THCI accepts responsibility, the warranty will only cover the cost of the replacement of 'product' only, not any other cost including labour, unless pre-arranged with THCI. The Installing Company must notify the customer of these conditions in the original Installers Quotation/Warranty.

This Warranty Does Not Include:

- Calls to replace batteries programme or re-programme thermostats and/or controllers.
- Calls to correct electrical installation carried out by others.
- Calls to replace fuses or reset residual current devices or circuit breakers.
- Damage when the system has been serviced by anyone other than THCI, or our authorised service agent.
- Damage caused by others during construction, renovation, etc.
- Damage caused by unauthorised modification.
- Damage caused by accident, neglect, misuse, lightning strike or act of God, or other issues beyond our control.
- Any damage, which arises from the builders, tilers, or any other third party failing to comply with our site instructions, is also not included in our Warranty.

Register your full warranty on line www.Theheatingcompany.co.nz