



REDWOOD

Panel Heater Warranty

Warranty General:

1. A 3 -Year Manufacturers Warranty applies from the date of sale of the product as agreed between Redwood and THC International.
2. Customer use must comply with THCI Terms of Trade, Warranty Policy, Installation Instructions and Claim Process.
3. If THCI accepts responsibility, the warranty will only cover the cost of the replacement or repair of product up to 2% of the total order. If greater than 2% of the total order the replacements will be replaced directly from Redwood.

This Warranty Does Not Include:

- Damage caused by improper use, neglect, maintenance, operation or servicing.
- Calls to correct electrical installation carried out by others.
- Damage when the system has been serviced by anyone other than THCI, or our authorised service agent.
- Damage caused by others during construction, renovation, etc.
- Damage caused by unauthorised modification.
- Damage caused by accident, neglect, misuse, lightning strike or act of God, or other issues beyond our control.

Register your full warranty on-line www.Theheatingcompany.co.nz.